# PREMIER ENTERTAINMENT AC, LLC

Job Title:	Table Games Dealer	Job Category:	Non-Exempt
Reports To:	Casino Games Floor Supervisor	Position Type:	Full-time, Part-Time
Department/Group:	Table Games	Job Code/ Req#:	00611
Location:	Atlantic City, NJ	Travel Required:	None
Level/Salary Range:	H04	License:	35
Job Summary:	•	•	

Exchanges cash for gaming chips according to procedure and deals card games while providing excellent customer service.

## Premier is an equal opportunity employer subject to the rules and regulations of the NJDGE".

#### **Principal Duties and Responsibilities:**

- Conducts assigned game according to procedure.
- Cooperates with other Dealers when assigned to the same game (Craps).
- Controls pace of the game.
- Informs the Supervisor Casino Games of any request or unusual play.
- Issues to customers the proper amount of gaming chips after completion of the credit authorization procedures.
- Must be able to stand for extended periods of time.
- Bending mobility required.
- Must be able to speak fluently and understand English.
- Consistently demonstrates superior customer service skills by displaying outlined service behaviors.
- Maintains an upbeat and positive attitude, creates positive energy with gestures and sustains enthusiasm from one interaction to the next.
- Creates an atmosphere of luck and celebrates guest's wins.
- Is ready to serve and is informed of daily information; builds relationships by greeting guests with a warm, friendly verbal greeting.
- Anticipates needs and provides fast, flawless service.
- Checks for satisfaction and effectively resolves service breakdowns when they exist.
- Promotes Total Rewards programs and card membership.
- Provides a warm farewell and thanks guests for visiting.
- Other duties as assigned.

#### Qualifications:

- Skills required for game
- Either prior dealing experience or that experience acquired in Dealers School

#### Supervisory Responsibility:

None

#### Work Environment:

Diverse, fast-paced, deadline driven, multi-project coordination, prioritizing and flexing to accommodate last minute requests and changes.

#### **Physical Demands:**

While performing the duties of this position, the employee is regularly required to talk or hear. The employee frequently is required to use hands to finger, handle or feel objects, tools, or controls. The employee is occasionally required to stand; walk; sit; reach with hands and arms; climb or balance; and stoop, kneel, crouch or crawl. The employee must occasionally lift and/or move objects up to 25 pounds. Specific vision abilities required by this position include close vision, distance vision, color vision, peripheral vision, and the ability to adjust focus.

## Preferred Education and Experience:

• Must possess a certificate of completion from an accredited NJ Dealers School or equivalent.

Reviewed By:		Date:	
Approved By:		Date:	
Last Updated By:	Maria Johnson	Date/Time:	11/01/2020

FLSA: Exempt (Salary): 🗌 Non-Exempt (Hourly): 🔀		
License(s) Type: CER	Access (Security Group): P	
EEOC Code: 9		

# **Working Conditions**

Physical Demands	How Often
Standing	
Walking	
Sitting	
Lifting	
Carrying	
Pushing	
Pulling	
Climbing	
Balancing	
Stooping	
Kneeling	
Crouching	
Crawling	
Reaching	
Handling	
Grasping	
Feeling	
Talking	
Hearing	
Repetitive Motions	
Eye/Hand/Foot Coordination	

Environmental Conditions	How Often
Extreme Cold	
Extreme Heat	
Temperature Changes	
Wet	
Humid	
Noise	
Vibration	
Hazards	
Atmospheric Conditions	
Cigarette Smoke	

C=Constantly (5-8 hours per shift), F=Frequently (2-5 hours per shift), O=Occasionally (Up to 2 hours per shift), R=Rarely (does not exist as regular part of job)

Please check the physical strength of the job from the categories listed below.

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\_\_\_\_\_ Little physical effort

\_\_\_\_\_ Light work

\_\_\_\_\_ Medium work

\_\_\_\_\_ Heavy work

\_\_\_\_\_ Very heavy work