

Position Title: Security Officer

Department: Security	FLSA Code: Hourly
Number of Positions:	Access Code: A
License Type: Casino Employee	Job Code: 1003
Salary Grade: H10	

About the Role

Provides security coverage ensuring that adequate protection is provided for the safety and assets of patrons, team members and the company.

Position Responsibilities

- Assigned to posts in the hotel, casino Resort and outside environments to deter and prevent illegal or terroristic activities, hazards, company and regulatory violations.
- Assists guest with illnesses, injuries, and information
- Issues temporary access badges.
- Ensures protection and security of company assets.
- Monitors employee’s activities throughout the hotel/casino complex to maintain rules and regulations.
- May include observation from a location on the exterior of the building and reporting to security dispatch, via radio or telephone, any suspicious vehicles, smoke, etc.
- Respond to all disturbances with the intent to defuse the incident beginning with a calming verbal exchange but must be prepared to become involved in a physical confrontation when necessary
- Responsible for the movement and protection of company funds throughout the premises, including but not limited to lifting and pulling of carts
- Detailed report documentation of all incidents relating to the property, guests and team members as directed
- Escort team members to and from their vehicles when requested
- At times may be assigned to carrying out assignments on a two wheeled mountain bike and/or motorized vehicle in all environments and conditions
- Complies with all New Jersey regulatory requirements

Essential Functions

- Exposure to casino related environmental factors including but not limited to secondhand smoke, excessive noise, and stress related to servicing customers in a high pressure and fast paced environment
- Ability to talk on and hear a two-way radio and telephone
- Visual Acuity correctable to 20/20, normal color, peripheral and night vision
- Must be able to stand for an entire shift and be able to move throughout the Casino/Hotel areas

- Must be able to work under adverse conditions, including overtime, evenings, weekends, holidays and testify in court on and off duty
- Must be able to lift/push/pull up to 50 lbs
- Further physical requirements include but not limited to; standing, kneeling/crouching, sitting, bending, lifting, grasping/handling and reaching

What's Required

- High school diploma or equivalent required
- Previous casino security or law enforcement experience desired
- The ability to effectively communicate in English
- Must be able to handle all types of guest related situations
- Basic arithmetic skills required which include adding, subtracting, dividing and multiplying
- Must be able to investigate incidents and complete written reports as instructed
- A valid New Jersey driver's license required