

Position Title: Pool and Beach Attendant

Department: Activities & Recreation	FLSA Code: Hourly
Number of Positions:	Access Code:
License Type: NLR	Job Code: 5003
Salary Grade: H10	

About the Role

The Pool Attendant is responsible for guest safety and guest satisfaction in the beach and pool areas.

Position Responsibilities

- Maintain a thorough knowledge of the beach and pool amenities and services.
- Responsible for the cleanliness, safety and equipment maintenance of the beach and pool areas according to Risk Management and OSHA guidelines.
- Assist in monitoring and adjusting pool chemicals as required.
- Assist in maintaining and communicating any equipment deficiencies in beach and pool areas.
- Responsible for replenishing guest towel supply and removal of soiled towels.
- Provides prompt, courteous, and efficient service to all guests, promoting positive guest's relations.
- Promote and distribute guest amenities and products as requested.
- Maintains cash bank & reconciles daily deposit of funds in hotel bank and is responsible for the immediate posting of cash payments.

Essential Functions

- Exposure to casino related environmental factors including but not limited to secondhand smoke, excessive noise, and hectic environments.
- Exposure to outside weather elements.
- May be required to enter the swimming pool.
- Ability to work under pressure in a fast-paced environment with multiple priorities.
- Must be able to stand, sit, bend and be able to move throughout the property.
- Must be able to lift/push/pull up to 50 pounds.
- Must be able to work holidays, weekends, and flexible shifts/hours.
- Physically capable of using the required equipment and/or tools specific to the position.

What's Required

- High School Diploma or equivalent qualification preferred
- One year in Customer Service experience preferred.
- Ability to effectively communicate in English (Read, Write, Speak & Understand).