



## Security Officer

**\*CER Required\***

**# OF OPENINGS: 2**

### **Job Duties:**

Consistently demonstrates superior customer service skills by displaying outlined service behaviors. Maintains an upbeat and positive attitude, creates positive energy with gestures and sustains enthusiasm from one interaction to the next. Creates an atmosphere of luck and celebrates guest's wins. Is ready to serve and is informed of daily information; build relationships by greeting guests with a warm, friendly verbal greeting. Anticipates needs and provides fast, flawless service. Checks for satisfaction and effectively resolves service breakdowns when they exist. Promotes Caesars Rewards programs and card membership. Provides a warm farewell and thanks guests for visiting. Enforces company security/safety regulations. Guards transfer of money and chips from Change Booth to Main Cage. Performs all security/safety related duties for Casino Hotel. Represents company and its property to ensure all Casino regulations are adhered to at all times. Operations motorized vehicle, i.e. company van. Participates in the supervision, operation and or/support of Harrah's multi-casino Bad Beat system.

### **Qualifications:**

High school diploma. Interpersonal and communication skills. Physically able to stand and walk for long periods of time regardless of weather conditions. Public relations a casino security experience desirable. Valid NJ State Driver's License preferred. CPR certified or ability to obtain certification required.

### **DISCLAIMER:**

"This is not necessarily an exhaustive list of all responsibilities, skills, duties, requirements, effort or working conditions associated with the job. While this is intended to be an accurate reflection of the current job, management reserves the right to revise the job or to require that other or different tasks be performed when circumstances change (e.g., emergencies, changes in personnel, workload, rush jobs, or technical developments)."