



Retail Associate

CER Required

OF OPENINGS: 2

Job Duties:

Consistently demonstrates superior customer service skills by displaying outlined service behaviors. Maintains an upbeat and positive attitude, creates positive energy with gestures and sustains enthusiasm from one interaction to the next. Creates an atmosphere of luck and celebrates guest's wins. Is ready to serve and is informed of daily information; build relationships by greeting guests with a warm, friendly verbal greeting. Anticipates needs and provides fast, flawless service. Checks for satisfaction and effectively resolves service breakdowns when they exist. Promotes Caesars Rewards programs and card membership. Provides a warm farewell and thanks guests for visiting. May be assigned to work in any Retail Services area. Assists customers in purchasing merchandise. Promotes positive customer relations. Receives packages and boxes of various sizes and assist in stocking items. Marks prices on merchandise as directed. Advises customers as to current fashions, style of garments to suit age and figures, and coordination of accessories with apparel. Maintains accurate accounting of change bank utilized for giving change, refunds, etc. maintains neatness of work area and ensures merchandise is displayed in proper area. Must be able to lift 15-25 pounds. Completes special assignments as requested by upper management.

Qualifications:

Excellent customer service skills. Pleasant, poised personality. Experience in a retail environment preferred. Working knowledge of either gift shop/boutique items

DISCLAIMER:

"This is not necessarily an exhaustive list of all responsibilities, skills, duties, requirements, effort or working conditions associated with the job. While this is intended to be an accurate reflection of the current job, management reserves the right to revise the job or to require that other or different tasks be performed when circumstances change (e.g., emergencies, changes in personnel, workload, rush jobs, or technical developments)."