

# **Standardized Job Description**

 Job Profile #:
 10242 | 14636 | 14879 | 11233
 Grade:
 Union | 2

 Job Profile Title:
 Bar Porter
 FLSA Status:
 Non-Exempt

Position Title: Bar Porter Uniform Requirement (Yes/No): Yes

Become one of the stars behind The SHOW and become part of the world's most powerful entertainment brands. Our Company has one exciting mission: *To entertain the human race*.

## **POSITION SUMMARY:**

It is the responsibility of the Bar Porter to stock all glassware, condiments, beer, paper products and other necessary items needed for efficient operation within beverage outlets while performing excellent guest service.

## PRINCIPAL DUTIES AND RESPONSIBILITIES:

- Stock and serve assigned beverage outlets, maintain assigned levels of inventory, including delivery and stock of glassware, condiments, packaged beverages, paper products, and other necessary items
- Maintain cleanliness of beverage areas including all related assigned bar equipment, tools, supplies, trash removal, deep cleaning, sanitation and work area, to include cleaning refrigerators, countertops, and mopping floors
- Complete required paperwork including bar transfers and dry stock deliveries
- Maintain pars of liquor, beer, and supplies in cooler and dry storage area, order as needed
- Responsible for set-up and breakdown of portable bars in designated areas
- Ensure use of correct freight elevators and delivery routes to designated hotel areas and beverage outlets
- Organize and maintain beverage pump room areas, including pump room products, storage rooms, and warehouses, and identify non-stock items and alert management as necessary
- Resolve guest complaints within scope of authority; otherwise, refer the matter to management, notify supervisor and/or Security of all unusual events, circumstances, missing items, or alleged theft
- Perform other job-related duties as requested

### **MINIMUM REQUIREMENTS:**

· Work varied shifts, to include weekends and holidays

#### PREFERRED:

- High school diploma or equivalent
- Six (6) months of food service experience
- Experience working in a similar resort setting

## **CERTIFICATIONS, LICENSES, REGISTRATIONS:**

- Alcohol Awareness Card
- Health Card | Food Handler Card
- Electric Pallet Jack Certification

#### **KNOWLEDGE, SKILLS, AND ABILITIES:**

- Effective listening abilities with strong judgment skills
- Ability to multi-task and work well in a fast paced, team-oriented environment
- Excellent organizational skills to function effectively under time constraints and within established deadlines, with particular attention to detail
- Knowledge of health, safety and sanitation regulations
- Able to effectively communicate in English, in both written and verbal forms
- Knowledge of hotel services, features, local attractions and activities to respond to guest inquiries accurately



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Excellent customer service skills and interpersonal skills to effectively communicate with all business contacts

#### **WORKING CONDITIONS:**

- · Able to work in a noisy environment where pipe, cigar, and cigarette smoking is permitted
- Able to lift, push, pull, or carry objects using hands, arms, back, shoulders, and legs up to 75 lbs
- Able to perform various activities such as constant standing, walking, and frequent bending, reaching, kneeling and squatting

\*This is not intended to include every duty or responsibility of the job nor is it intended to be an all-inclusive list of the skills and abilities required to do this job.

If you are an individual with a disability and need a reasonable accommodation for any part of the application process, or to perform the essential functions of a position, please click the following link: <a href="http://www.mgmresortscareers.com/careers/contact-us,aspx">http://www.mgmresortscareers.com/careers/contact-us,aspx</a>

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## Physical/Sensory Requirements & Work Environment Form

This is a required checklist for attachment to Position Descriptions. It clarifies the smallest components of the mental and physical requirements of the job. Check all areas that are essential in performing the job, according to the essential functions section in the position description guidelines. Signatures are to be obtained at the time of interview for the position.

Physical Requirements			Work Environment		Equipment		Mental Requirements		
$\boxtimes$	Normal vision	$\boxtimes$	Contacts		Mechanical	$\boxtimes$	Comprehension		
	Near vision		⊠works alone		Electrical	$\boxtimes$	Memorization		
	Distant vision		oxtimes works with others		Diesel	$\boxtimes$	Decision making		
$\boxtimes$	Hearing/Listening		oxtimes works around others		Maintenance tools		Perception		
$\boxtimes$	Pushing/Pulling	$\boxtimes$	Communication		Appliances		Clerical		
$\boxtimes$	Walking		⊠face to face		Control panel		Math skills		
$\boxtimes$	Kneeling		⊠verbal		Switchboard		□basic		
$\boxtimes$	Stooping		Restricted area	$\boxtimes$	Monitors		□advance		
$\boxtimes$	Bending		Confined area		Computer	$\boxtimes$	Organization		
$\boxtimes$	Climbing stairs		Extreme heat		Keyboard	$\boxtimes$	Reading		
	Sitting		Extreme cold	$\boxtimes$	Telephone		⊠simple		
	Standing		Wet/Humid		Fire alarm		□complex		
$\boxtimes$	Flexibility	$\boxtimes$	Noise levels		Fork lift		Writing		
	oxtimesu $pper$ body		☐ low to moderate		Ladder		□simple		
	⊠lower body		⊠high		Scrubber		□complex		
	Typing		<u>%</u> Travel		Sweeper	$\boxtimes$	Judgment		
	minimal w.p.m.	$\boxtimes$	Smoke		Calculator		Analytical		
$\boxtimes$	Lifting	$\boxtimes$	Fast pace		Fax machine		Stress Factors		
	<u>75</u> pounds	$\boxtimes$	Indoors		Copier		Working conditions		
	Balancing	$\boxtimes$	Outdoors		Gaming/Materials	$\boxtimes$	Customer service		

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$\boxtimes$	Carrying	$\boxtimes$	Shifts		Sewing Machine		High pressure						
	<u>75</u> pounds		Office conditions		Traffic / Safety		Crisis incidents						
	Driving		Exposure to fumes				Safety hazards						
	□auto/van		Exposure to dirt				Tight deadlines						
	□limousine		Hazardous conditions				Repetition						
$\boxtimes$	Clear speech		□chemicals				Long hours						
	⊠simple		☐high structures				Fatigue						
	□complex		☐high voltage				Boredom						