



EAB

Ospreys Navigate Faculty Engagement Update

Aligning Student & Academic Affairs
for a smooth Fall Launch

July 9, 2024

Areas of Ambiguity with Ospreys Navigate

Timeline of when
faculty are expected
to use Ospreys
Navigate

Managing additional
workload & more
technology to use

Equitable practices
with varying case-
loads

Overview: Build Your Navigate360 Platform

Core Platform

Navigate360's essential core features:

Strategic Care

- ✓ Smart student profile
- ✓ Appointment scheduling
- ✓ Advanced search
- ✓ Campaign management
- ✓ Coordinated Care Network
- ✓ Student messaging

Smart Guidance

- ✓ Student success network
- ✓ Campus resources
- ✓ View class schedule

Intelligence

- ✓ Population health analytics
- ✓ Strategic care analytics
- ✓ Effectiveness analytics

Student Engagement

Milestone Guidance

The entire core platform, plus:

Smart Guidance

- ✓ Student milestone integrations
- ✓ Student holds
- ✓ Study buddies
- ✓ Student surveys
- ✓ Pivotal moments path

Intelligence

- ✓ Student milestone analytics

Historical and Predictive Analytics

The entire core platform and Milestone Guidance, plus:

Intelligence

- ✓ Historical trend analytics
- ✓ Student success predictive model

Cross-Campus Collaboration Empowers Students to Succeed

Student-centric campuses require the coordination and support of administrators, faculty, and staff. Navigate's Coordinated Care Network empowers your team to increase efficiencies, expand the reach of resources, and harness data for informed decision-making. Every member of your success team who is equipped with the right supports can save valuable time while advancing students toward their goals every step of the way.

Faculty and Deans



- Analyze Academic Performance Across Courses



- Initiate Alerts



- Direct Referrals through campus-wide success network

Enrollment, Student, and Academic Affairs Leadership



- Surface Enrollment Barriers
- Identify Opportunities and Needs Across Subpopulations
- Track Course Demand and Support-Service Usage

Students



- Access Personalized Onboarding Guidance
- Determine Best-Fit Course Selection through Smart Academic planning



- Connect to and Access Student Success staff and Resources

Advisors



- Identify Students



- Deliver Personalized and Timely Support



- Coordinate Referrals and Support at Scale

Other Student Service Units

(Registrar, Financial Aid, Tutoring, Career Services, or Child Care)



- View Utilization Trends and Streamline Resources



- Reduce Wait Times and Increase Student Experience



- Direct Referrals through campus-wide success network

Source: EAB research and analysis

Phase I Care Units



Academic Advising

Academic Achievement

Athletics

EOF Programs

Military Services

Residence Life

Stockton Cares

Tutoring

Learning Access
Programs

Early Utilization Functionality:

- Appointment scheduling
- Summaries & notes
- Messaging features
- Student resources
- Student hand raises
- Alerts & referrals
- Cases & follow-through

Unit Expectations:

- Set availability & appointment scheduling methods
- Record student interactions
- Send alerts & referrals
- Mid-semester progress checks campaign (Progress Report)

Faculty & Precepting Pilot Priority Utilization Areas

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Academic Advising
Academic Achievement
Athletics
EOF Programs
Military Services
Residence Life
Stockton Cares
Tutoring
Learning Access Programs

Early Utilization Functionality:

- **Appointment scheduling**
- **Summaries & notes**
- **Messaging features**
- Student resources
- Student hand raises
- **Alerts & referrals**
- Cases & **follow-through**

Phase II Ideas:

- **Piloting faculty use with pilot faculty cohort**
- Enhance coordination among student support offices
- Expanding to other Student support offices
- Graduate strategy

Recommendation: Sharing Ownership Across Student Affairs & Academic Affairs



Navigate360 Ownership of Expectations

Student Affairs:

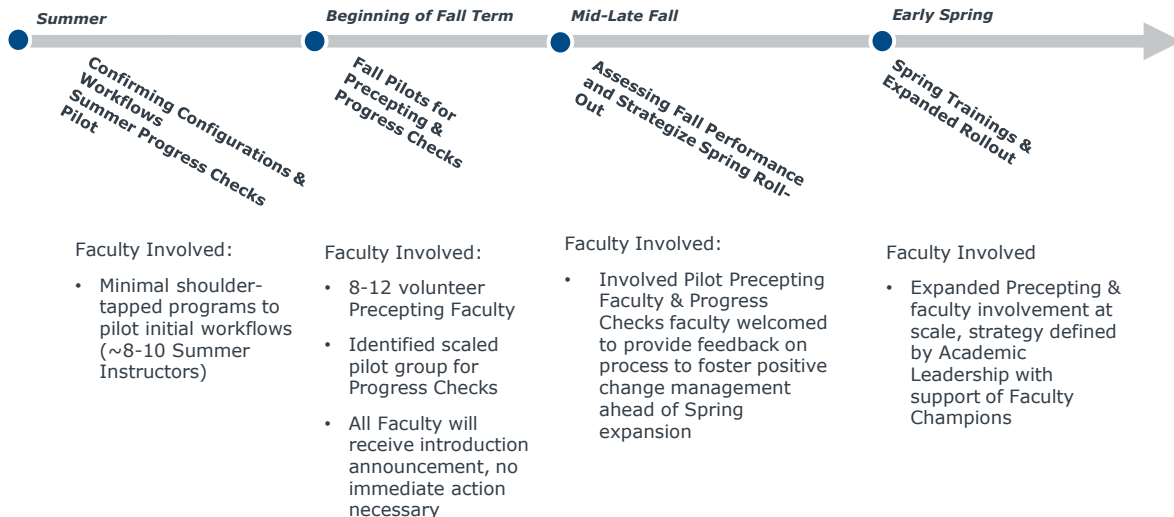
- **Program Sponsor:** TBA
- **Student Affairs Program Owner:** Dr. Edmondson
- **Key Constituents:** Student Support Offices
- **Main Functionality:**
 - Appointment Scheduling
 - Summaries & Notes
 - Alerts & Referrals
 - Cases & Follow-Through
 - Messaging & Campaigning Features
 - Student Resources
 - Student Hand Raises

Academic Affairs:

- **Academic Lead:** Dr. Palladino
- **Academic Affairs Program Owner:** Dr. Newman
- **Key Constituents:**
 - Precepting Faculty
 - Course Instructors
- **Main Functionality:**
 - Appointment Scheduling
 - Summaries & Notes
 - Alerts & Referrals
 - Cases & Follow-Through
 - Responding to Mid-Semester Feedback (Progress Reports)

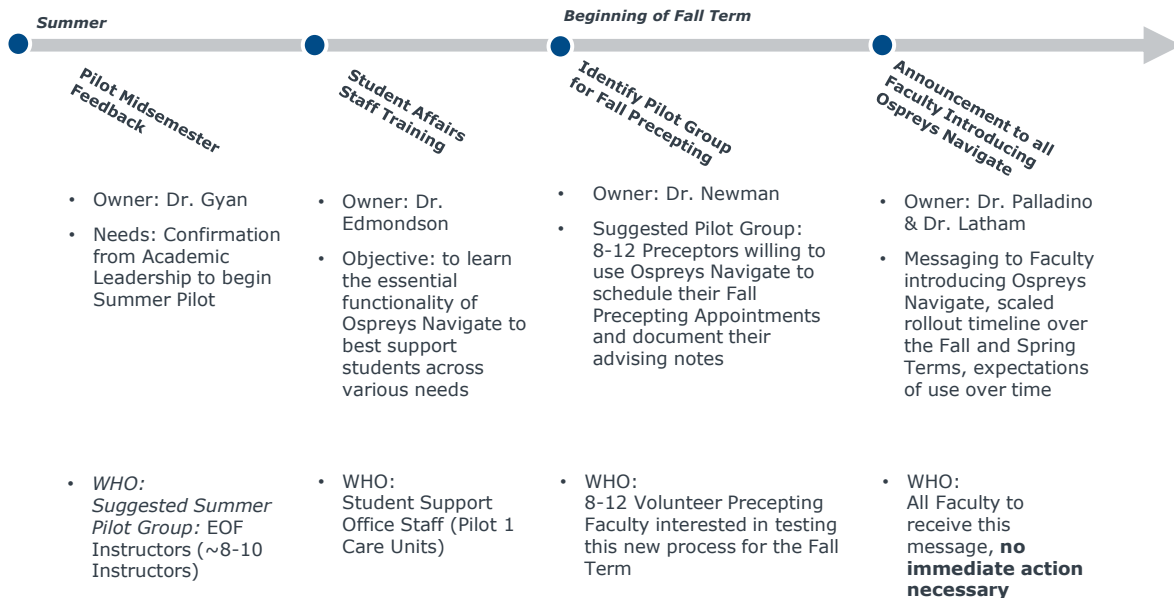
Overview of Expected Faculty Engagement

Scaling our Faculty & Precepting utilization of Ospreys Navigate across AY24-25



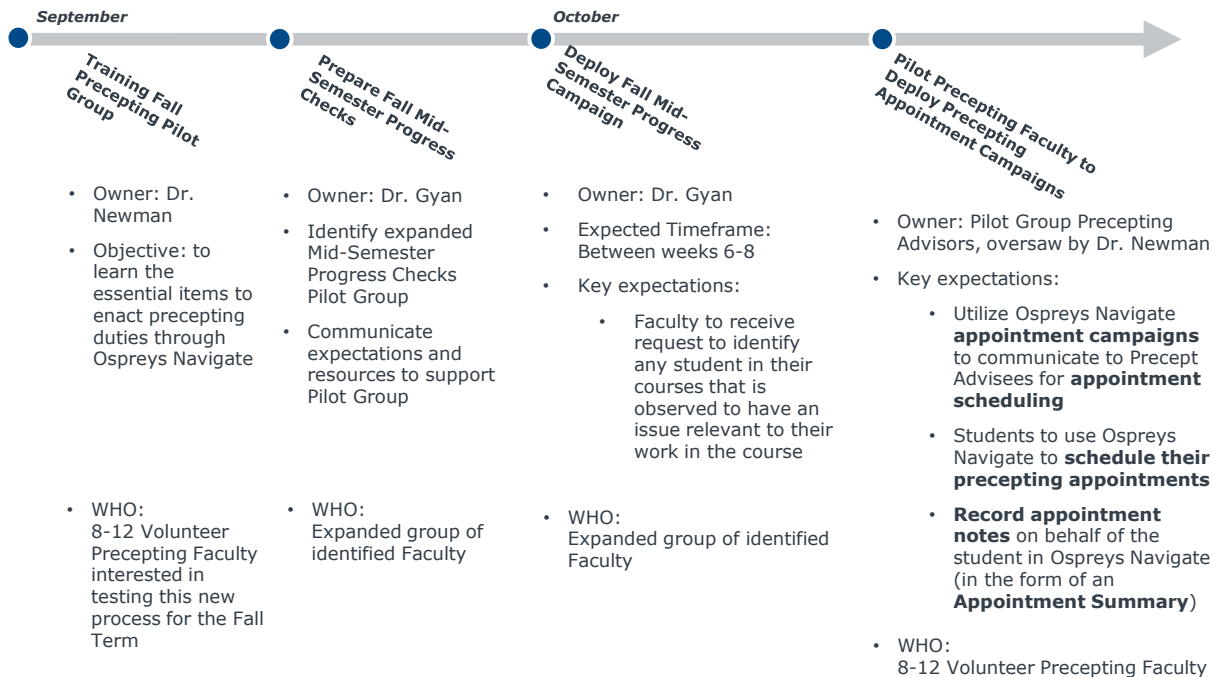
Proposed Faculty-Related Timeline

Scaling our Faculty & Precepting utilization of Ospreys Navigate across AY24-25



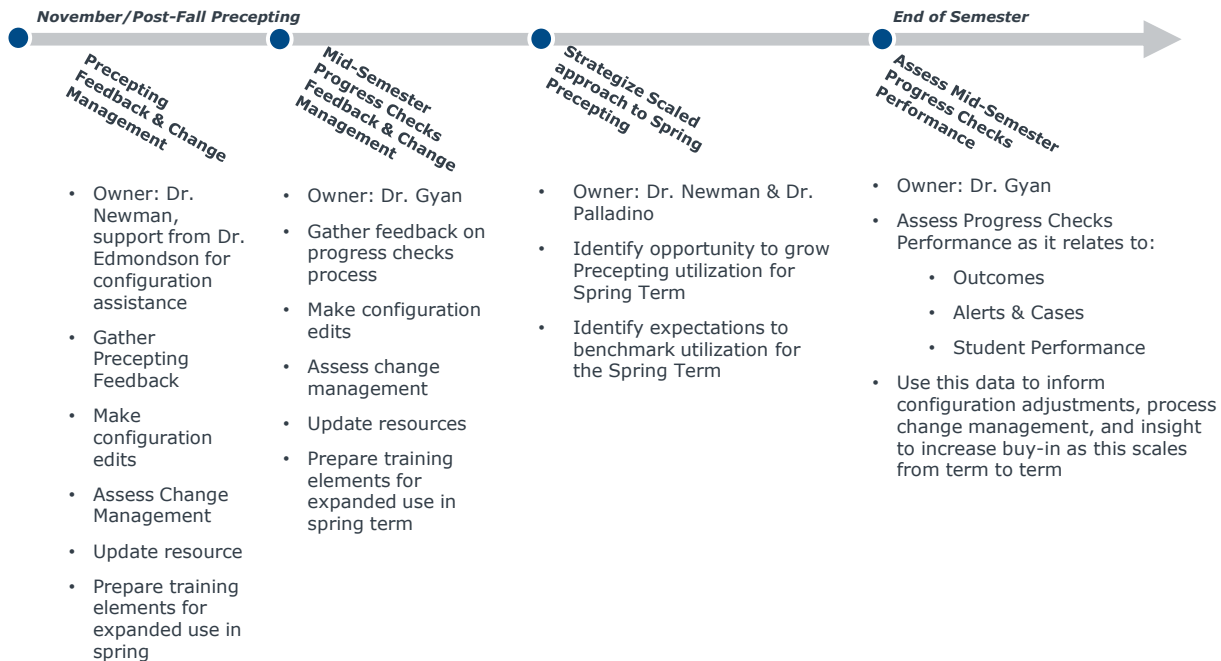
Proposed Faculty-Related Timeline (cont.)

Scaling our Faculty & Precepting utilization of Ospreys Navigate across AY24-25



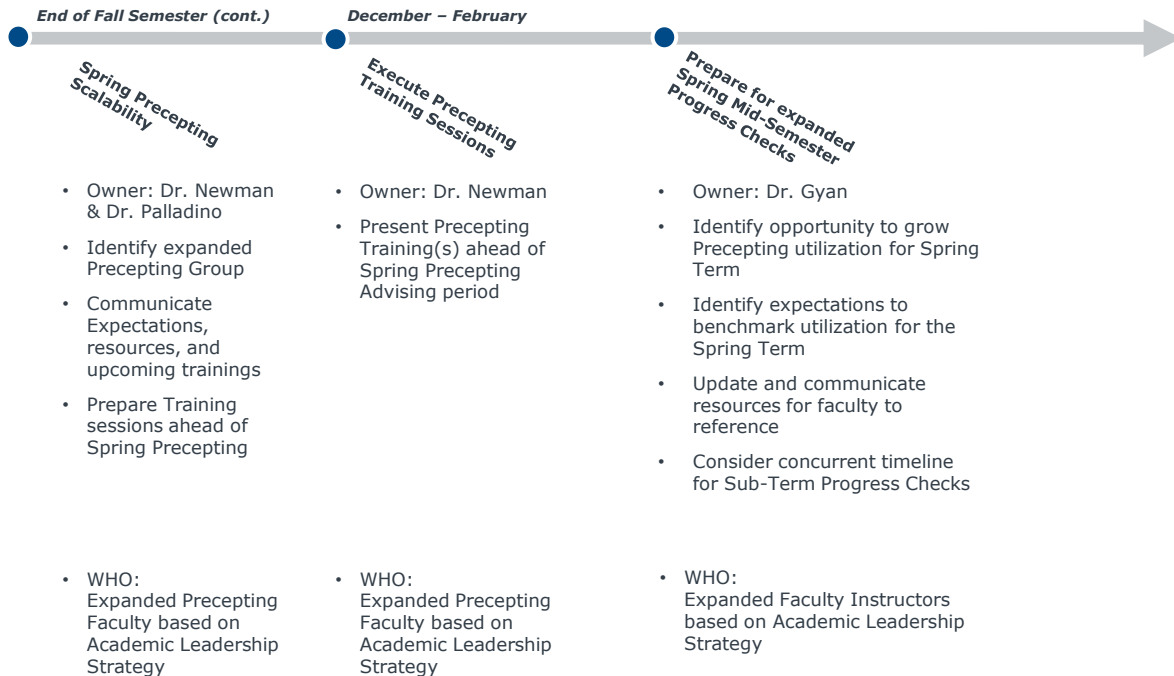
Proposed Faculty-Related Timeline (cont.)

Scaling our Faculty & Precepting utilization of Ospreys Navigate across AY24-25



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Scaling our Faculty & Precepting utilization of Ospreys Navigate across AY24-25





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