



## Beach Attendant

# OF OPENINGS: 2

### Job Duties:

Consistently demonstrates superior customer service skills by displaying outlined service behaviors. Maintains an upbeat and positive attitude, creates positive energy with gestures and sustains enthusiasm from one interaction to the next. Creates an atmosphere of luck and celebrates guest's wins. Is ready to serve and is informed of daily information; builds relationships by greeting guests with a warm, friendly verbal greeting.

Anticipates needs and provides fast, flawless service. Checks for satisfaction and effectively resolves service breakdowns when they exist. Promotes Total Rewards programs and card membership. Provides a warm farewell and thanks guests for visiting.

Assists patrons by setting up beach equipment. Maintains a clean and safe, stocked and well organized area. Maintains all necessary supplies; responsible for the cleaning of all beach equipment. Returns all equipment and used linen to designated area at the close of the day. Holds the highest level of service while maintaining a positive, enthusiastic, helpful and professional attitude with all guests and team members. Completes other duties as assigned.

### Qualifications:

High school diploma or equivalent preferred.

### DISCLAIMER:

"This is not necessarily an exhaustive list of all responsibilities, skills, duties, requirements, effort or working conditions associated with the job. While this is intended to be an accurate reflection of the current job, management reserves the right to revise the job or to require that other or different tasks be performed when circumstances change (e.g., emergencies, changes in personnel, workload, rush jobs, or technical developments)."